

Provider Referrals to UnitedHealthcare



At UnitedHealthcare, we rely on our participating primary care and specialty physicians to:

- Form relationships with our UnitedHealthcare members and their families; and,
- Provide members with appropriate, individualized medical care or direct them to appropriate specialist treatment.

We carefully evaluate each physician before accepting them as a UnitedHealthcare participating provider.

If your provider is interested in participating with UnitedHealthcare:

1. **Take this information directly to your provider.** If your provider is not in the UnitedHealthcare Network, take this information directly to him/her.
 - a. The provider should contact the appropriate Network Management Department, as listed on page 2, and request information regarding becoming a UnitedHealthcare participating provider.
 - b. Chiropractors should call American Chiropractic Network (ACN) at 800-873-4575
 - c. Behavioral Health providers should call United Behavioral Health at 800-333-8724.
2. **Your provider will be responsible for working with the Network Management Department.** A returned application does not mean the provider has been accepted into the network. UnitedHealthcare's credentialing process applies to all prospective providers and *may* take up to 3 to 6 months. Your provider is responsible for working with us directly. It is also important to note that the network in your area may be temporarily closed to certain provider specialties – which means the network currently has the appropriate number of providers to service our members.
3. **Be sure to verify network participation status of your provider.** It is your responsibility to ensure your provider is participating in the UnitedHealthcare network. Be sure to verify participation with UnitedHealthcare by calling your dedicated customer service number indicated on the back of your identification card (800-520-0746).

Network Management Directory

State	Location	Network Management
Alabama		(800) 521-2603
Alaska		(800) 325-6651
Arkansas		(800) 521-2603
Arizona		(866) 221-6078
California		(888) 283-9847
Colorado		(800) 842-4509
Connecticut		(800) 854- 6801
District of Columbia		(866) 297-9264
Delaware		(800) 307-7820
Florida	Tampa	(800) 595-0440
Florida	Orlando	(800) 899-6500
Florida	Jacksonville	(800) 250-6178
Florida	South Florida	(877) 246-8948
Georgia		(800) 521-2603
Hawaii		(888) 283-9847
Idaho	Southeast and Southwest	(888) 283-9847
Iowa	Des Moines	(800) 669-1830
Iowa	Western	(800) 284-0626
Iowa	Eastern Iowa	(800) 669-1830
Idaho		(888) 283-9847
Iowa	Border to Quad Cities IL	(866) 257-3378
Illinois	Chicago, Rockford	(312) 424-4460
Illinois	Decatur, Springfield	(800) 627-0687 (314) 592-7000
Illinois	Central	(888) 283-9847
Indiana	Indianapolis and Fort Wayne	(800) 382-5445
Indiana	Northwest	(312) 424-4460
Indiana	Southeast	(800) 495-5285
Indiana	Central, Northern and South	(888) 283-9847
Kansas		(913) 663-6500 (800) 421-3158
Kentucky	Western and Eastern	(800) 495-5285
Kentucky	Northeast	(800) 328-8835
Kentucky	Northern and Grant County	(800) 752-7106
Louisiana		(800) 521-2603
Massachusetts	Boston and Central Mass	(800) 444-7855 ext 7922
Massachusetts	West	(888) 283-9847
Massachusetts	Western Mass	(888) 283-9847
Massachusetts	Springfield	800-702-8740
Maryland		(800) 307-7820
Maine		(800) 444-7855 ext 7922
Michigan		(800) 842-3585
Minnesota		(800) 842-3585

State	Location	Network Management
Mississippi		(800) 521-2603
Missouri		(800) 627-0687 (314) 592-7000
Montana		(800) 325-6651
North Carolina		(800) 521-2603
North Dakota		(800) 842-3585
Nebraska		(800) 284-0626
New Hampshire		(800) 444-7855 ext 7922
New Jersey		(800) 638-8075
New Mexico		(800) 842-4509
Nevada		(800) 325-6651
New York	Metro	(800) 638-8075
New York	Upstate	(800) 339-5380
Ohio	Cleveland	(800) 468-5001
Ohio	Columbus	(800) 328-8835
Ohio	Dayton and Cincinnati	(800) 752-7106
Oklahoma	Tulsa and Oklahoma City	(877) 571-9865
Oregon		(800) 325-6651
Pennsylvania	Bradford	(800) 339-5380
Pennsylvania	Philadelphia and Northeast	800-791-2067
Pennsylvania	Central	(888) 283-9847
Pennsylvania	Pittsburgh	(800) 468-5001
Pennsylvania	Central	(888) 283-9847
Puerto Rico		(800) 842-3585
Rhode Island		(800) 447-1245
South Carolina		(800) 521-2603
South Dakota		(800) 842-3585
Tennessee		(800) 521-2603
Texas	Austin	(877) 294-1429
Texas	Dallas	(877) 571-9865
Texas	Houston	(800) 548-1078
Texas	South	(888) 283-9847
Utah		(800) 339-6446
Virginia	All other areas	(804) 267-5260
Virginia	(Fairfax, Arlington, Alexandria City)	(866) 297-9264
Washington		(800) 325-6651
Wisconsin	Milwaukee and Central	(800) 879-0071
Wisconsin	Grant and Crawford County	(866) 257-3378
West Virginia		(800) 468-5001
Wyoming		(800) 339-6446