

FREQUENTLY ASKED QUESTIONS

Q. Why should I choose CuraScript, a specialty pharmacy, instead of a retail pharmacy?

A. CuraScript is an experienced leader in the specialty pharmacy industry, providing a complete range of specialty medications that are costly and often unavailable at retail stores.

Once you choose CuraScript, you'll receive a higher level of information and care.

And, you will receive personalized medication management, insurance coordination, educational materials and social support services at no additional cost to you or your doctor.

Q. How easy is it to order a prescription refill?

A. Your patient care coordinator will call you to coordinate the delivery of your next refill before you run out of your prescription. You also have the opportunity to order refills by calling toll-free, **866.848.9870**, or online, www.CuraScript.com.

Q. How long does it take to receive my medication?

A. Once your prescription is received, medications are generally shipped within 24 to 48 hours.

Q. What if I have questions about my medications?

A. A team of clinical experts is available to help you Monday through Friday, 8 a.m. to 9 p.m. EST. If you have an urgent need relating to your medication after hours, a licensed pharmacist is available.

Q. Who will instruct me on how to administer my medication?

A. In addition to your doctor's instruction, you'll have access to a clinical team available to provide assistance over the phone.

Q. Is there a fee for using CuraScript?

A. You will be responsible for any copayments, coinsurance and/or deductibles as determined by your insurance company.

Q. Where do I get the supplies necessary to administer the medications?

A. We will ship all standard supplies with your medications — such as syringes, needles and alcohol swabs. Depending on your plan, a fee may or may not apply.

Q. How do I get started?

A. Simply call toll-free **866.848.9870** or fax your enrollment form toll-free to **888.773.7386** to start service.

A CuraScript representative will verify benefit coverage, assist with letters of medical necessity and coordinate delivery of medications to your home, doctor's office or other approved location. We'll handle the details — it's that simple!

CuraScript is a leading provider of specialty pharmacy services.

CuraScript, a subsidiary of Express Scripts, is one of the nation's leading providers of specialty medications, providing a complete range of specialty medications that are costly and often unavailable at retail pharmacies.

CuraScript services a wide range of patient populations, including those with growth hormone deficiency, hemophilia, hepatitis, HIV/AIDS, cancer, multiple sclerosis, rheumatoid arthritis, post-transplant needs and more.

PATIENT COUNSELING

Convenient access to pharmacists and nurses who are specialty medication experts

PATIENT EDUCATION

Educational materials

CONVENIENT DELIVERY

Coordinated delivery to your home, your doctor's office or other approved location

REFILL REMINDERS

Ongoing refill reminders from a patient care coordinator

LANGUAGE ASSISTANCE

Interpretive services for non-English speaking patients

Express Scripts

13900 Riverport Drive
Maryland Heights, MO 63043
Toll-free 866.848.9870
Fax toll-free 888.773.7386
www.express-scripts.com



Get your **SPECIALTY**
medications **DELIVERED**
directly to **YOU**

Welcome to CuraScript

Express Scripts' Specialty Pharmacy

CuraScript is a full-service specialty pharmacy that provides personalized care to each patient.

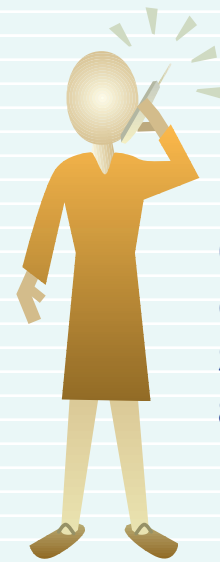
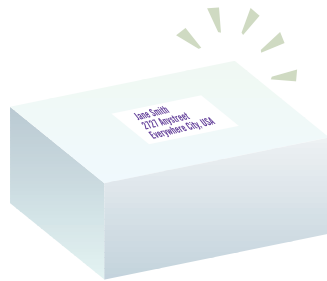
CuraScript offers a complete range of services and specialty medications — many of which are often unavailable at retail pharmacies.

Your specialty medications are quickly delivered to any approved location, at no additional charge. You can save time with convenient toll-free access to expert

clinical support staff who are available to answer all of your specialty medication questions.

A patient care coordinator will provide you with ongoing refill reminders before you run out of your medications.

Getting started is easy — it begins with a simple phone call from you.

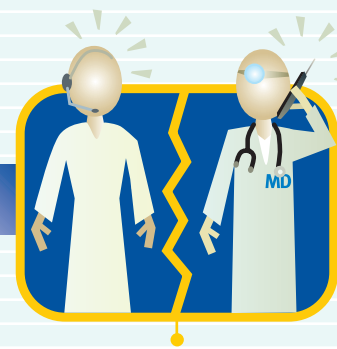


Getting your specialty medications delivered starts with a **SIMPLE PHONE CALL**
866.848.9870

THE PRESCRIPTION DELIVERY PROCESS



To begin service, call 866.848.9870.



A representative will contact your doctor to get your prescription.



Once approved, the prescription is then prepared and checked by a registered pharmacist for accuracy.



A representative will call you to schedule the delivery of your medications and supplies to any approved location of your choice.



Your medications are discreetly packaged to protect the medications and your privacy before being shipped at no additional charge.

REFILLS are simple, too!



A patient care coordinator will call you before you run out of your medications to check on your progress and coordinate delivery of your next refill.



CuraScript is a subsidiary of Express Scripts.