



Announcing a new service for care-4 participants, to help parents looking for last minute childcare.

We are aware that there are times when parents need alternative emergency care arrangements, to the childcare that they normally pay through the care-4 scheme. Whether it is for a one-off urgent meeting or for a few days when your childcarer is unavailable, due to illness or holiday.

care-4 is delighted to announce that we have partnered with Emergency Childcare to provide you with a new service to assist you in such situations.

You will find a link on the care-4 site to Emergency Childcare, or alternatively you can access their website direct at www.emergencychildcare.co.uk/care-4. Through this site, you can search for nursery spaces and book places for as early as the next day, or at any time up to 3 weeks in advance. You will also be able to talk to an agent, by telephoning care-4 and selecting the Emergency Childcare helpline.

All nurseries are OFSTED registered and therefore you can choose to pay for the place using your care-4 account, thus saving the Tax and National Insurance contributions on the cost. Alternatively, if you have no available funds in your care-4 account, you can pay by your credit card.

A simple and effective solution for your emergencies, with the added bonus of tax and NI savings.



www.care-4.co.uk or call care-4 on 0870 870 4114

How do you make a booking?

To book an emergency childcare place, you need to –

- register the details of your child(ren) to be cared for on the Emergency Childcare site. www.emergencychildcare.co.uk/care-4.
- provide all personal information for your children necessary to enable the nursery to care for your children, such as dietary requirements, sleeping requirements. This will be sent direct to the nursery ahead of your child arriving.
- search by postcode to select a nursery place in your area.
- Book the place for the date required.
- Submit your request and choose a payment method.
- The booking will be confirmed.
- If paying through care-4, we will confirm that the funds are available to emergency childcare, before the booking is accepted. If the funds are not available, you will be required to choose a further payment method.
- Once registered, there is no need to re-register, you simply search for a place and book it.

Additional Services

The emergency childcare service also provides you with the opportunity to select a nanny at 2 hours notice. However, payment for this service cannot be made through your care-4 account and will need to be paid for by an alternative method.



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